

# Support Contracts



Supporting you onsite or remotely

## Tailored Support

We recognise that the needs of every customer are different. Some customers have a full complement of skilled technicians onsite, and may only need telephone advice. Other installations can benefit from a more inclusive service and support contract options.

When you operate a 24-hour, 7-day installation, you need instant access to crucial support services.

## Always there for you

Our customer support team is always available to give you support and advice.

Support options include:

- 24-hour telephone and email support
- Onsite support
- Remote support
- Regular system health checks
- Security patches and anti-virus deployment

For more information, contact our Support Manager at:

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